Schedule C
Workstations Fees – 2021

The fees listed in this Schedule are for the Workstation portion of ANSER Fees only. The total ANSER fee includes a consumption calculation, which includes circulation, holdings, members and E-ILL; see 2021 ANSER - Workstations & Consumption Costs.

One Time Purchase Cost for new Full ANSER workstations:

Full ANSER: New workstation :
    Library with existing ANSER workstations
        (includes pc with monitor or laptop, software and setup) $1,200.00

    Library without any existing ANSER workstations
        (initial setup for first workstation includes router,
        pc with monitor or laptop, software and setup) $4,000.00

Annual support/maintenance charges:

Full support workstations (hardware/software):
    ANSER, Public and/or Staff workstations $640.00

Partial support workstations (software only-via telephone):
    Limited ANSER (LTD), Public and/or Staff workstations $522.00

Hardware Replacement, full support workstations only:
    Required for Full ANSER workstation, optional for others
        PC Replacement $175.00
        Laptop Replacement $220.00

NOTE If current PC option is converted to a laptop at time of replacement, the cost difference between the PC and the laptop will be charged at time of install.

Hardware/software setup costs for full, limited and partial support workstations:
Hardware (prices subject to change by vendor):
    PC with 4 year warranty purchased through RCLS $725.00
    LCD monitor purchased through RCLS (unsupported) $135.00
    Laptop with 4 year warranty purchased through RCLS $850.00

Deliver, install & configure:
    Full support workstations – hardware/software   n/a
    Partial support workstations – hardware/software   Hourly rate see page 3
    Workflows software configuration only done remotely   Hourly rate see page 3

Wireless:
Start up costs:
    Hardware purchased through RCLS   Call for quote
    Initial installation   Hourly rate see page 3

RCLS Wireless support is not offered as an annual contract. Service is available at the standard rate (see page 3). Mailing expenses for returned/warrantied hardware will be a pass-through expense to the library.

EnvisionWare:

Start up costs (initial installation):

Software license (one-time purchase charge):

Library Building Bundle	$940.60
Per Client Bundle	$38.67

Annual license maintenance charge (estimated):

Library Building Bundle	$291.61
Per Client Bundle	$7.14

MobilePrint (requires EnvisionWare version 4.9 or higher):

1 year renewal	$725.00
2 year renewal	$1,358.00
3 year renewal	$1,875.00
4 year renewal	$2,315.00

Initial installation (may include upgrading EnvisionWare software) and support available at the standard hourly rate

RCLS support (telephone and on-site):

RCLS EnvisionWare support is not offered as an annual contract. Service is available at the standard rate **(see page 3).**

Additional Software/Equipment: *(all prices subject to change by vendor; available to order by using the Coordinated Equipment Order form found on the RCLS website)*

Microsoft Office Suite license	$76.71
Zebra DS4308 Scanner w/Intellistand	$180.00
Epson TMT88V Receipt Printer	$302.00

(Member libraries are required to replace receipt printers that do not have a USB connection with a Model TMT88V (or newer) at the library's expense at the time they are receiving a PC replacement.)

Laptop accessories:

External Dell DVD Drive	$44.99
Dell Universal Dock D6000	$199.00
Keyboard	$15.00
Mouse	$15.00
N17 Combination Lock for Dell laptops	$25.79

Cash Drawer with cable:

MMF-VAL1313E04 (13Wx13Dx4H) 4 bill / 5 coin	$88.00
MMF-VAL1416E04 (14Wx16Dx4H) 4 bill / 5 coin	$94.00
MMF-VAL1616E04 (16Wx16Dx4H) 5 bill / 8 coin	$114.00
Optional Under Counter Brackets (per set)	$25.00

Peripherals Maintenance - Annual Fees

Barcode scanners	$25.00
Printers	$150.00
Servers (see note 9)	$850.00

Standard Rates for service:

<u>Telephone support (remote installation)</u> based on 30 minute increments $30.00
> Minimum charge is $30.00
> Support in excess of 60 minutes is billed at in-house service rate

<u>On-site visits</u> –Minimum charge (first hour)* $120.00
> Each subsequent hour or portion of an hour <u>(or in-house services)</u> $90.00

*Telephone support for the first 30 minutes ($30.00) will be deducted from the first hour charge if an on-site visit is required.

NOTES:

NOTE 1: It is understood that libraries may choose to purchase and maintain their own equipment and software for public and multi-purpose staff workstations. Full or Partial support is available only for hardware purchased through RCLS.

NOTE 2: RCLS will provide service for hardware purchased through RCLS, which do not have maintenance agreements, at the standard rate. This rate covers labor only, all parts will be billed separately.

NOTE 3: Hardware and telecommunications consulting services are available from the ANSER staff at no charge.

NOTE 4: Telecommunication charges apply to all workstations that are connected to the ANSER network. ANSER network telecommunication charges are eligible for E-rate rebates.

NOTE 5: Maintenance of hardware does not include data salvage, i.e. if a machine has a hard drive crash, RCLS will service the machine, but salvaging data from the damaged hard drive will be charged at the standard rate, with no guarantee of success.

NOTE 6: There will be a $25.00 fee, per incident, to restore e-mail folders deleted in error.

NOTE 7: If a scheduled PC Replacement results in the need for an EnvisionWare upgrade, there will be a set fee of $300 for the upgrade on supported workstations. If an upgrade is not required, RCLS will re-install EnvisionWare on a scheduled PC replacement at no charge. Any EnvisionWare service to unsupported workstations is billable at the standard rate.

NOTE 8: For SirsiDynix BLUEcloud Commerce, Cash Drawer (cable and bracket) purchases are arranged through RCLS at the cost of hardware. Configuration and installation time is estimated to be one hour, available at the RCLS standard rates. Credit card payment option is available and the library is responsible for the setup of the ProPay account. This information is also provided on our website. The member library is responsible for installing cash drawer brackets if required.

NOTE 9: Server maintenance includes, but is not limited to the following: Schedule maintenance window; Review logs for important events, alerts, or trends; Replace or add hardware components as needed; Run a hard-disk scan; Evaluate, test any necessary patches or updates; Update firmware if necessary; Update/Patch operating system if necessary; Test system before returning to service; Schedule next maintenance.